



Kathleen Donovan / Managing Director, Manpower Business Solutions - U.S.



Kathleen M. Donovan is Managing Director of Manpower Business Solutions in the U.S. This business division encompasses: Managed Service Programs, Recruitment Process Outsourcing and other Outsourced business solutions. Manpower Business Solutions clients are based in the US, but often have global workforce requirements. This division provides strategy and consulting, developing workforce solutions that can be delivered throughout Manpower's global footprint.

Donovan joined Manpower in September of 2008 from Veritude, a Fidelity Investments company, which specializes in recruiting and HR consulting. Donovan was a senior vice president with accountability for the company's largest client relationships as well as the strategy and workforce consulting functions. During her

four-year tenure with Veritude, Donovan led the company's successful entree into recruitment process outsourcing.

Prior to joining Veritude, Donovan led her own consulting firm, where she advised clients on how to deliver HR services by leveraging outsourcing strategies. Additionally, Donovan spent 18 years with BankBoston Financial Corp., ultimately leading HR for the company's investment and global banking business groups.

Donovan writes frequently on the topic of recruiting and retention, with articles appearing in industry publications. She also published a study sponsored by SHRM (Society for HR Management) "*The Future of the HR Profession.*"

Donovan earned an MS from Boston University and BA from the College of the Holy Cross.